



## Pilates Fusion Center, L.L.C. POLICY STATEMENT

### Late Arrival

All classes, except for Gentle Yoga, are 50 minutes in length from the scheduled appointment time. (Yoga is 75 minutes.) Since the Pilates Fusion Center schedules appointments back-to-back, if you are late you will be charged for the entire class and will receive the remainder of your lesson only. We will do everything possible to accommodate you, but please understand that your class time cannot be extended.

### Cancellation

If you must cancel an appointment, we request that you cancel as far in advance as possible so that your space may be used by another client. **Cancellations with less than 24 hours notice and missed appointments for any reason will be billed at the full fee.** If you have a standing appointment, inconsistent attendance will result in the loss of that time slot regardless of 24 hour notice.

If the studio is closed due to inclement weather or an emergency, there will be an announcement on the Pilates Fusion Center's voicemail system two hours or more before the class is scheduled to begin. We will be open on most holidays unless specifically announced.

The Pilates Fusion Center, L.L.C., reserves the right to cancel a class when the required minimum enrollment is not met. Earliest notification will be given and clients may choose a full refund, or transfer to another class.

### Refunds

Unused balances of 10 class packages or combo cards can be refunded or transferred before the **three month expiration date**. The used portion will convert to a single class rate and the balance will be refunded.

The Pilates Fusion Center, L.L.C. shall not be responsible or liable for any articles lost, stolen or damaged, in or about the studio.

**I have read, understand, and agree to the policies set forth in this statement.**

---

Signature (Parent/Guardian if under 18)

---

Date